

# Guest Services – First Impressions Notes

Complete each section with the correct answers.

Reservations

Room Rate Factors

## Guest Services – First Impressions Notes

Complete each section with the correct answers.

### Room Assignment Check-in

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✓

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### Methods of Payment

Methods of Payment	

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Complete each section with the correct answers.

## Check-Out Procedures

A vertical flowchart for 'Check-Out Procedures' consisting of eight rectangular boxes connected by downward-pointing arrows.

**Functions of Meeting / Event Planner**

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# Guest Services – First Impressions Notes

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Complete each section with the correct answers.

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## Technology to Get the Job Done

Old School

New School

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