

Anticipation Guide: Cultural Diversity in the Workforce

Prior to the start of this lesson, place a check mark by each statement you THINK is true. At the conclusion of the lesson reread each statement and place a check mark by each statement you KNOW is true. Provide information that PROVES other statements are not true. You may use the back of this sheet if additional space is needed.

| Knowledge before the lesson | Statements | Knowledge after lesson |
|-----------------------------|--|------------------------|
| | 1. Culture is the behaviors, beliefs, opinions and feelings of a particular social, ethnic or age group. | |
| | 2. Cultural diversity refers to people from Europe. | |
| | 3. Travelers represent a diverse group. | |
| | 4. Travel and tourism industry employees are all the same. | |
| | 5. To be successful on the job, teamwork is essential. | |
| | 6. Discrimination is an unfair feeling of dislike for a person or group because of race, sex, religion or gender | |
| | 7. EEOC stands for Equal Office of Customs | |
| | 8. It is illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. | |